

A Signature program of



## A Proven and Popular Program

For over thirty years, Quest has brought together rising and established leaders from all sectors of the community – corporate, government, small business, academia and nonprofit – to learn, connect and accomplish things together. Quest is a cost-effective 11-month leadership training program that offers a place to practice new skills, create professional relationships and learn about important community issues.

Quest engages diverse participants to help them develop as leaders, strategic thinkers, policy makers, problem solvers, change agents and managers. They learn leadership through a combination of workshops, community tours and collaborative team projects that involve them in addressing pressing community needs.

*Participants learn:*

- leadership skills needed to inspire and direct change in a collaborative, dynamic and diverse arena;
- about themselves – their assets and capabilities, and how to draw on and strengthen them in their work and in their community;
- about the community – its challenges, assets and potential.

## Here's How It Happens

Quest starts with an orientation and welcome reception in January. Participants meet each other and staff to get an overview of the program. A two-day retreat follows, where participants learn about Kouzes and Posner's Five Practices of Exemplary Leadership™ and take a self-assessment about their current use of those practices. They are introduced to the community-based leadership philosophy of LGH. Task force projects are chosen and task force groups are formed.

Participants spend the winter learning about their own personality, leadership skills and ways to strengthen performance. They take a tour focused on Hartford's history and demographics, and start work on task force projects.

Spring brings a workshop on successful strategic planning in changing work environments and another on managing diverse teams. Training and a tour focus on methods to bring about change, with examples of how the community has embraced change for the common good.

During the summer, participants review group processes and task force dynamics and learn techniques for managing and transforming conflict.

Fall brings more in-depth study of leadership principles. Participants re-assess themselves, review feedback reports from their fellow participants and review their task force experience. Quest concludes with a presentation of task force projects and commencement.

# Quest

Strengthen your leadership skills, your community connection & yourself.



## Participants Say Quest Worked For Them

Quest helped me recognize and celebrate people's differences and focus on their strengths to achieve deliverables.

**Richard Brown, Interim President/CEO,  
Urban League of Greater Hartford, Inc.**

Quest was a key factor in my career... (I) started as an individual contributor and am now a member of the senior leadership team of my division.

**Dana Shaw MacKinnon, Vice President & Chief Compliance Officer, Group Benefits, The Hartford**

I found the whole year-long experience to be extremely valuable... Leadership skills learned in Quest helped me understand how to work better with and through other people to accomplish... objectives. I highly recommend this program – a positive experience that will truly last a lifetime.

**David M. Romano, Vice President/Asset Manager,  
Cornerstone Real Estate Advisers LLC**

Quest gave me a diverse networking group that still benefits me today... I obtained leadership skills that will enhance my career.

**Aura Alvarado, Director of Community Relations & Special Projects, Capitol Region Education Council**

The LGH experience connected me to a greater breadth of diverse leaders and leadership styles than I could ever have experienced within my corporation.

**Bernard Dowd, Managing Director,  
PricewaterhouseCoopers**

## Employers Say Quest is a Smart Investment

I can say without hesitation that our company has stronger and more effective leaders as a result of their participation in Quest. It is worth its cost and then some.

**Nancy Bernstein, President and CEO  
Women's Health Connecticut, Inc.**

Having been a past Quest participant, I know first-hand the value of this training. Employers looking for a cost-effective talent development program need not look outside the area. Quest participants emerge more skilled, confident and networked as leaders and more committed to Greater Hartford as a place to work and raise a family.

**Lawrence E. Milan, Head of HR,  
ING U.S. Financial Services**



## Apply Now to Participate in Quest!

Applications are now being accepted for the Quest class that begins in January. Get more information at [www.leadershipgh.org](http://www.leadershipgh.org) or by contacting the Quest program director at 860-951-6161, x 22.



**Leadership Greater Hartford  
30 Laurel Street  
Hartford, CT 06106  
860-951-6161  
[www.leadershipgh.org](http://www.leadershipgh.org)**